SOLANCE®

WARRANTY CARD

UPS

12 MONTHS WARRANTY

For UPS
Application

VRLA TECHNOLOGY

CE | ISO 9001 : 2015 & 14001 : 2015 CERTIFIED

WARRANTY POLICY

Solance guarantees to the original and end users that SMF/VRLA batteries will be free of defects in Material and workmanship for 12 Months from date of fitment from Solance Industries.

Solance Industries must be notified immediately upon suspicion of any possible defects and be given the authority to inspect any questionable sites.

GENERAL OPERATING CONDITION:

Charging Parameters @ 25°C

Application	Voltage regulation(V)	Initial current(A)
Standby use	2.25-2.30	0.3C Max
Cycle use	2.40-2.45	0.3C Max

Temperature compensation coefficient:

Standby use: -3mv/°C | Cycle use: -5mv/°C

1. Battery shall be boost charge every 3 months, while in storage, prior to final installation.
2. All batteries should be recharged immediately following a discharge.
3. No Battery will be covered under warranty in the event of improper installation and maintenance such as overcharging, undercharging, charging or installing in reverse polarity.
4. Never use new and old battery as well as two different manufacturer battery and different capacity of batteries in same bank. Solance Industries not recommended the more than 2 parallel strings.
5. Never bend the terminal, solder on directly terminal and recommended to use appropriate connector.

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CONDITIONS OF WARRANTY

- The vent cap/strip must not be tempered with or remove.
- The batteries must not be contaminated by any foreign material.
- Defects including physical abnormalities arising by faulty electrical systems, incorrect charging or improper handling of the battery by unauthorized dealers/electricians are not covered by this warranty.
- This warranty does not apply to broken containers, covers or battery terminal which has been damaged due to neglect or abuse such as fire, flooding, explosives or any act of nature.
- In case of replacement, the defective battery being replaced becomes company's property and no scrap rebate will be given for it.
- All liability under this warranty will cease on the transfer of the battery to any party other than original purchase.
- Recharging is not covered under the warranty purview of this warranty and this shall be billed for extra.
- The warranty card must accompany all claims arising within the warranty period.
- All liabilities under this warranty will cease if the batteries are:
- Wrong Application as per operating manual or product catalogue.
- Improper sizing of load.
- Physical damage.
- Wilful abused.
- Out of warranty.
- Used in offline UPS.
- The battery serial number should match with warranty card serial number (Proof of bill in order to accept the claim for adjudication)

All legal preceding related to any dispute arising out of or in connection with this warranty, shall be subjected to the jurisdiction of the appropriate courts at Ahmedabad only.

Customers are deemed to have read, understood and agreed to this condition at the time of purchase.