

WARRANTY POLICY

All **SOLANCE SLI BATTERIES** are warranted for **24 MONTHS** against manufacturing defect and the liability of the company under this warranty is limited to defect arising only from defective workmanship or the use of faulty material and developing under proper use.

***These batteries are warranted 12 months for three wheelers and other than non-vehicular applications.**

TERMS & CONDITIONS OF WARRANTY

Free Replacement	Pro-rata Compensation*	
0-24 Months	25-30 Months	25%
	31-36 Months	20%
	37-48 Months	15%

***Discount applicable on prevailing MRP prices against purchase of new "Solance" automotive battery only subject to fulfilling conditions of the warranty terms.**

(1) The liability of the company under this warranty is limited to defect arising only from defective workmanship or the use of faulty material and developing under proper use. (2) This warranty does not apply to broken containers, covers or battery terminal which has been damaged due to neglect or abuse such as fire, flooding, explosives or any act of nature. (3) In case of replacement, the defective battery being replaced becomes company's property and no scrap rebate will be given for it. (4) All liability under this warranty will cease on the transfer of the battery to any party other than original purchase. (5) Recharging is not covered under the warranty purview of this warranty and this shall be billed for extra. (6) The warranty card must accompany all claims arising within the warranty period. (7) The battery serial number should match with warranty card serial number (Proof of bill in order to accept the claim for adjudication) (8) This warranty can be denied on merely discharged batteries and for batteries damaged due to abuse or neglect but not limited to the following:

(a) Defects including physical abnormalities arising by faulty electrical systems, incorrect charging either improper charge or improper handling of the battery by unauthorized dealers/electricians are not covered by this warranty, (b) Damage to the battery caused by accidents, fire, faulty electrical system, improper handling, service of battery by unauthorized dealers/auto electrician, willful abuse, destruction by fire, collision, theft or recharging, (c) Failure of the Battery due to deep discharge, over charge or improper topping up. (d) Breakage of container and cover or breakage/deformation of terminal due to mechanical shock like hammering, (e) Damage to the battery due to contamination of electrolyte. The electrolyte used must be pure dilute acid confirming to IS 266-1961. And topping up purpose pure distilled water must confirm to IS 1069-1964. (f) Damage due to fitment of additional accessories in vehicle other than the original fitment, (g) Battery has been refilled with additive, dopes or any other substance besides distilled water that may have contaminated the battery, (h) Wrong application as per operating manual or product catalogue. (i) Out of warranty period, (j) The service record on the warranty card must be filled regularly as proof of maintenance. Failure to do so will invalidate this warranty.

All legal preceding related to any dispute arising out of or in connection with this warranty, shall be subjected to the jurisdiction of the appropriate courts at Ahmadabad only.

Customers are deemed to have read, understood and agreed to this condition at the time of purchase.

GENERAL INSTRUCTIONS FOR USAGE AND MAINTENANCE

- (1) The Battery should be firmly secured in the cradle. Please ensures that the cable clamps are fit tightly and properly on the terminals. A loosely held battery vibrates and bounces, causing damages to the container and plates.
- (2) Battery connections must be made in the right polarity.
- (3) The top of the battery must be kept clean and dry. Petroleum jelly should be applied to cable clamp and terminals. Never apply grease. Terminal corrosion, dirt and moisture cause loss of power and make the battery weak.
- (4) The electrolyte level must always be maintained in line with bottom of the vent hole.
- (5) Use only distilled water for topping. Do not top up with acid/electrolyte/mineral water or tap water.
- (6) Get the fan belt, electrical wiring, alternator/ dynamo, regulator setting and battery open circuit voltage checked regularly. A faulty electrical system will damage the battery.
- (7) The alternator charging voltage setting measured across the battery terminals must be maintained at 14.0 -14.4 Volts for 12 volts system and 28.0 - 28.8 volts for 24 volts system. Excessive voltage than specified would overcharge the battery leading to loss of electrolyte and premature failure of the battery. Lesser voltage than specified voltage would discharge the battery.
- (8) The recommended specific gravity of electrolyte of fully charged battery is 1.270 - 1.280 for calcium technology & 1.240-1.250 for hybrid technology @ 25°C.
- (9) To get maximum life, it is advised that battery and auto electrical checks be carried out once in three month.

CAUTION

- (1) Keep away from sparks, cigarettes and open flame. These can cause explosion.
- (2) Avoid metallic contact across the terminals, as this can result in short circuit and sparking.
- (3) It is strongly recommended not to use battery additives or dopes.
- (4) Keep out of reach of children.

GOVERNMENT REGULATIONS

- (A) It shall be the responsibility of the customer to ensure that the used batteries are not disposed of in any manner other than depositing with the dealer, manufacturer or at the designated collection center.
- (B) It is illegal to discard a lead acid battery in a trash bin or give/sale to an unauthorized person.
- (C) It is mandatory for use to accept used lead acid battery for recycling, in exchange for new batteries purchased.